

The Library preserves and promotes universal access to a broad range of human knowledge, experience, information and ideas in a welcoming and supportive environment that is free from discrimination and harassment¹. Everyone has the right to equal treatment with respect to the access and use of Library services and facilities.

These rules are intended to ensure the dignity and safety of the public and the staff and to maintain the security of library property without disruption to library services.

Abusive or threatening language

The use of threatening, abusive or harassing language or behaviour is prohibited.

Access to “staff only areas”

Members of the public are not permitted in "Staff Only" areas of the Library without the permission of or accompaniment by an authorized staff member. Members of the public must use only those entrances and exits designated for their use.

Animals

Animals, except for assisted living or therapeutic support animals and Library programming, are not allowed.

Causing Disturbance

Be considerate of others all times. Any behaviour that creates disturbance or causes distress to staff or the public is prohibited.

Food and drink

Use of food and drink in the library is subject to responsible behaviour.

Inspection of bags, books, etc.

All books, bags and papers must be made available for inspection by Library staff on request.

Loitering

Loitering is not permitted in or on Library property.

Lost or stolen items

The Library cannot be held responsible for personal items lost or stolen on the premises.

Misuse of Library property

Unauthorized use of, damage to or removal of Library materials, equipment or property is

¹ Policy LS33: Equity, Diversity, and Inclusion

prohibited.

Photographing, filming or video recording

Photographing, filming or video recording is not permitted in the Library unless authorized by Library staff.

Proper attire

Members of the public must wear shirts, shoes and other attire appropriate to the shared space of the Library.

Smoking

Smoking, holding lighted tobacco, cannabis products, or electronic cigarettes and the use of them is prohibited in the Library.

Soliciting

Posting notices, distributing circulars or petitions, soliciting or engaging in any commercial activity on library property must not be conducted without prior written approval of the Library.

Sports equipment

Use of sports or recreational equipment on Library property is prohibited.

Unattended children

Children should not be left unattended. The Library cannot be held responsible for the welfare of children left in the building.ⁱ

Washrooms

Library materials are not permitted in the public washrooms in the Library.

Consequences of violations

Violation of the Rules of Conduct may result in cost-recovery charges, suspension of Library privileges, exclusion from Library property, or prosecution.

If members of the public conduct themselves in an objectionable or disruptive manner, staff will, whenever possible, warn the individual(s) that the behaviour is unacceptable. If no proper response is made, the individual(s) will be asked to leave. If the individual(s) will not leave, police will be called.

In any extreme or threatening situation, police will be called immediately.

ⁱ Policy LS18: Safety of Children